

St. Xavier's College Thumba

Thiruvananthapuram, Kerala

NAAC re-accredited with A grade of CGPA 3.22

Student Satisfaction Survey 2020-21



IQAC
St. Xavier's College Thumba
www.stxaviersthumba.org

Survey Questions

Programme you are attending, UG/PG:

Your Main subject and semester:

Your Gender:

Note: Rate all the questions in a five-point scale. Scores can be given as follows

Score 5: Excellent

Score 4: Good

Score 3: Average

Score 2: Satisfactory

Score 1: Poor

I. Quality of teaching

1. How well do the professors/teachers teach at this university/school?
2. How you rate the proficiency of teachers?
3. How effectively is this course/class/subject taught?
4. How much value are you getting from the course content overall?
5. Which is your favorite course/subject, and why?
6. How relevant is the curriculum to your field of study?
7. Do you feel job-competent moving forward from this university?
8. How would you rate the following aspects of your educational experience:
 - Quality of the teaching faculty
 - Course availability
 - Academic advising
 - Access to teaching faculty
 - Fellow students' academic ability
 - The academic reputation of the school
 - Value of education for the price

II. Learning Environment

1. How helpful is your mentor?
2. How safe do you feel on campus?
3. How satisfied are you with the diversity and quality of the offered extracurricular activities?
4. How helpful are the campus staff with administrative and other issues?
5. How would you rate the following aspects of student life at the school:
 - Sport and recreational facilities
 - Clubs and student organizations
 - Student diversity
 - Campus safety
 - Extracurricular activities
 - Student safety
 - Social life

III. Facilities of the College

1. How well-maintained are the facilities?
2. How satisfied are you with the dormitory facilities?
3. How pleased are you with the quality of the food served at the school cafeteria?
4. How easy it is to get the resources you need from the school/university library?
5. How would you rate the following services/facilities at the school:
 - Campus
 - Class and laboratory facilities
 - Library
 - Parking
 - Public transportation
 - Student residences
 - Food services
 - Sports and fitness facilities
 - Career counseling and placement

Analysis Report of SSS 2020-21

Student Satisfaction Survey for the academic year 2020-21 was conducted in online mode. 341 students participated in the survey. Survey results were analysed by IQAC and presented it in college council and was handed over to IT Cell for publishing the same in college website.

I. Quality of teaching

1. How well do the professors/teachers teach at this university/school?
Response: 93% of the students suggested that professors and teachers effectively communicate the subject and concepts excellently. (Average score 4.7)
2. How you rate the proficiency of teachers?
Response: The students rated all the faculties with a score 4 and 5.
3. How effectively is this course/class/subject taught?
Response: More than 87% of students rated the blended mode of teaching as GOOD. Remedial actions are being taken to address the difficulties put forth by rest of the students who face technical difficulties to cope up with blended mode of teaching/learning.
4. How much value are you getting from the course content overall?
Response: More than two-third (68.4%) of the students suggested that the course content is AVERAGE as it is not application or job oriented.
5. Which is your favorite course/subject, and why?
Response : Varied responses.
6. How relevant is the curriculum to your field of study?
Response: 25% of the students have responded that the curriculum is POOR in meeting job requirements. Rest of the students have rated it as AVERAGE as curriculum lays the foundations of theoretical understanding.
7. Do you feel job-competent moving forward from this university?

Response:

8. How would you rate the following aspects of your educational experience:

- Quality of the teaching faculty
- Course availability
- Academic advising
- Access to teaching faculty
- Fellow students' academic ability
- The academic reputation of the school
- Value of education for the price

Response: All the students participated in the survey were well satisfied (average score of 3.78) with the quality of teaching and the proficiency of teachers and academic reputation of institute.

II. Learning Environment

1. How helpful is your mentor?

Response: More than 78% of students rated the mentors as EXCELLENT and helpful.

2. How safe do you feel on campus?

Response: 99.3% of the students agreed that campus is safe for both male and female students.

3. How satisfied are you with the diversity and quality of the offered extracurricular activities?

Response: 98% of students have suggested that the extracurricular activities offered are EXCELLENT and that the college offers unbiased opportunities and representation to all students in various clubs.

4. How helpful is the campus staff with administrative and other issues?

Response: Good

5. How would you rate the following aspects of student life at the school:

- Sport and recreational facilities
- Clubs and student organizations
- Student diversity
- Campus safety
- Extracurricular activities
- Student safety
- Social life

Response: All the students rated the campus as GOOD , opportune, safe environment.

III. Facilities of the College

1. How well-maintained are the facilities?

Response: 89.7% students rated the facility maintenance in the college as GOOD with regard to practical labs and equipment, IT infrastructure (computers and projectors), library resource, water and power supply and campus cleanliness including lavatories.

2. How satisfied are you with the dormitory facilities?

Response: Good

3. How pleased are you with the quality of the food served at the school cafeteria?
Response: 90% of the students rated the food quality as EXCELLENT
4. How easy it is to get the resources you need from the school/university library?
Response: More than 94% of the students suggested that Library resources to be EXCELLENT.
5. How would you rate the following services/facilities at the school:
 - Campus
 - Class and laboratory facilities
 - Library
 - Parking
 - Public transportation
 - Student residences
 - Food services
 - Sports and fitness facilities
 - Career counseling and placement

Response : The average response regarding Campus and its facilities is GOOD. However, public transportation, student residences and placement requires improvement.